

Xerox eConcierge®

We'll take care of it.

CUSTOMER BROCHURE

Most printers come with a limited warranty. Ours lasts a lifetime. The Xerox eConcierge® program provides free maintenance and repair of your printers — a \$1,675* benefit per printer. There's no contract. Simply sign up and let us take it from there.



HOW IT WORKS

1. Once you enrol in the Xerox eConcierge® Free Lifetime Warranty Program, you'll be prompted to download the Supplies Assistant.
2. The Supplies Assistant will monitor the supply levels of all the printers on your network and send you an automatic alert when they run low.

Device	Model	Alerts	Location
Bills Office 132.21.108.143 VARDEM002	Xerox Phaser 6500	• Cyan Toner Cartridge Low (10% full) • Magenta Toner Cartridge Nearly L.o.	2816 W Garfield St Location One Seattle, WA 98199
Jones Office 132.57.56.127 VARDEM001	Xerox ColorQueue 8700	• Cyan Ink Stick Nearly Low (60% full) • Magenta Ink Stick Low (30% full) • Yellow Ink Stick Low (30% full)	2816 W Garfield St Location One Seattle, WA 98199
Receiving 132.26.18.107 VARDEM004	Xerox Phaser 3250	• Black Toner Cartridge Low (5% full)	2816 W Garfield St Location One Seattle, WA 98199
Jones Office 13.2.121.137 VARDEM007	Xerox VersaLink C500	OK	2816 W Garfield St Location One Seattle, WA 98199
Purchasing 132.26.11.106 VARDEM005	Xerox WorkCentre 6015	OK	2816 W Garfield St Location One Seattle, WA 98199
Reception 13.35.122.15 VARDEM06	Xerox VersaLink C405	OK	2816 W Garfield St Location One Seattle, WA 98199

3. In 60 seconds and a few clicks your toner order is placed and on its way.
4. Activate your lifetime warranty simply by using Xerox eConcierge® for a minimum of 30 days and by ordering two eligible supply items for each qualifying Xerox® printer.
5. Maintain your lifetime warranty by continuing to order supplies as needed through the Xerox eConcierge® Supplies Assistant. It's that easy.

Contact your Xerox eConcierge® provider for more information or visit xerox.ca/eConcierge to get started.

* Average cost of extended service coverage for four years when purchased separately. Prices vary by model.

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